

AMERISERV TRUST & FINANCIAL SERVICES ONLINE ACCESS – LOG IN



AmeriServ ClientPortal

Welcome to ClientPortal!

Please enter your Access ID and click "Proceed".

Access ID *

Remember my Access ID

Proceed

[Trouble signing in?](#)

Your Access ID will be locked after 3 invalid sign in attempts.

Your privacy is our responsibility.

We promise to keep your personal information private and secure. To learn more, please read our [privacy policy](#).

This site uses advanced security features during the sign in process. To learn more, please read our [FAQ](#).

Enter Access ID

*Typically starts with CA, unless manually changed by user

Click on Proceed

IF AT ANY POINT, YOU GET LOCKED OUT DURING THIS PROCESS, PLEASE CONTACT YOUR ACCOUNT ADMINISTRATOR

AMERISERV TRUST & FINANCIAL SERVICES ONLINE ACCESS – LOG IN



AmeriServ ClientPortal

Welcome to ClientPortal!

Please enter your Access ID and click "Proceed".

Welcome

Not You?

Password *

Cancel

Proceed

[Trouble signing in?](#)

Your Access ID will be locked after 3 invalid sign in attempts.

Your privacy is our responsibility.

We promise to keep your personal information private and secure. To learn more, please read our [privacy policy](#).

This site uses advanced security features during the sign in process. To learn more, please read our [FAQ](#).

Enter Temporary Password sent to email by idp-noreply@fisglobal.com

TIP: copy and paste from email when possible. This helps on confusion between similar characters.

Click on Proceed

AMERISERV TRUST & FINANCIAL SERVICES ONLINE ACCESS – LOG IN



AmeriServ ClientPortal

Welcome to ClientPortal!

i This page allows you to update your password.
The following rules apply when changing passwords:

Passwords must contain at least 8 characters, one uppercase character, one lowercase character, one number and one special character (!@#%&^&*()_+}{":'/?/><.,).

The new password does not meet the defined password criteria.

The new password must be different from the last 12 previously created password or passwords.

The new password cannot contain your Login Name, in forward or reverse order.

The new password cannot contain your first, middle or last name, in forward or reverse order.

Enter Temporary Password

Enter New Password

Enter New Password Again

**Make sure to follow the password guidelines in the blue box

Click Proceed

Current Password: *

New Password: *

Confirm New Password: *

Cancel

Proceed

AMERISERV TRUST & FINANCIAL SERVICES ONLINE ACCESS – LOG IN





AmeriServ ClientPortal

Welcome to ClientPortal!

i Your Out-of-Band PIN Device is the delivery destination where you will receive time-limited passcodes (PINs) during the login process. When prompted to enter your PIN, you will use that device to retrieve your PIN.

- Send a PIN to my phone.
- Let me use a software app

Select OTP Device

 Test Device  + Add a New Device

Cancel

Proceed

Your privacy is our responsibility.

We promise to keep your personal information private and secure. To learn more, please read our [privacy policy](#).

This site uses advanced security features during the sign in process. To learn more, please read our [FAQ](#).

Here you must setup the authentication device for login.

**It is advised to choose "Send a PIN to my phone."

Next, click "+ Add a New Device"

AMERISERV TRUST & FINANCIAL SERVICES ONLINE ACCESS – LOG IN



AmeriServ ClientPortal

Welcome to ClientPortal!

Add a New Device ✕

Device Name *

Device Profile
SMS/Text Message

Country Code * Mobile Number *

(+1) United States

Cancel Save

Cancel Proceed

Your privacy is our responsibility.

We promise to keep your personal information private and secure. To learn more, please read our [privacy policy](#).

This site uses advanced security features during the sign in process. To learn more, please read our [FAQ](#).

Enter a "Device Name"

**This can be anything – i.e. Cell Phone,
i.e. John's Iphone

In "Device Profile" you can select
SMS/Text Message or Voice Callback

Enter Mobile/Cell Phone Number

Click Save

AMERISERV TRUST & FINANCIAL SERVICES ONLINE ACCESS – LOG IN



AmeriServ ClientPortal

Welcome to ClientPortal!

i Your Out-of-Band PIN Device is the delivery destination where you will receive time-limited passcodes (PINs) during the login process. When prompted to enter your PIN, you will use that device to retrieve your PIN.

- Send a PIN to my phone.
- Let me use a software app

Select OTP Device

- Joe Iphone

Test Device + Add a New Device

Cancel

Proceed

*Message and data rates may apply. Frequency is 1 message per login attempt. Text STOP to opt-out.

[Terms & Conditions](#) | [Privacy Policy](#) | [Customer Care Contact](#)

Your privacy is our responsibility.

We promise to keep your personal information private and secure. To learn more, please read our [privacy policy](#).

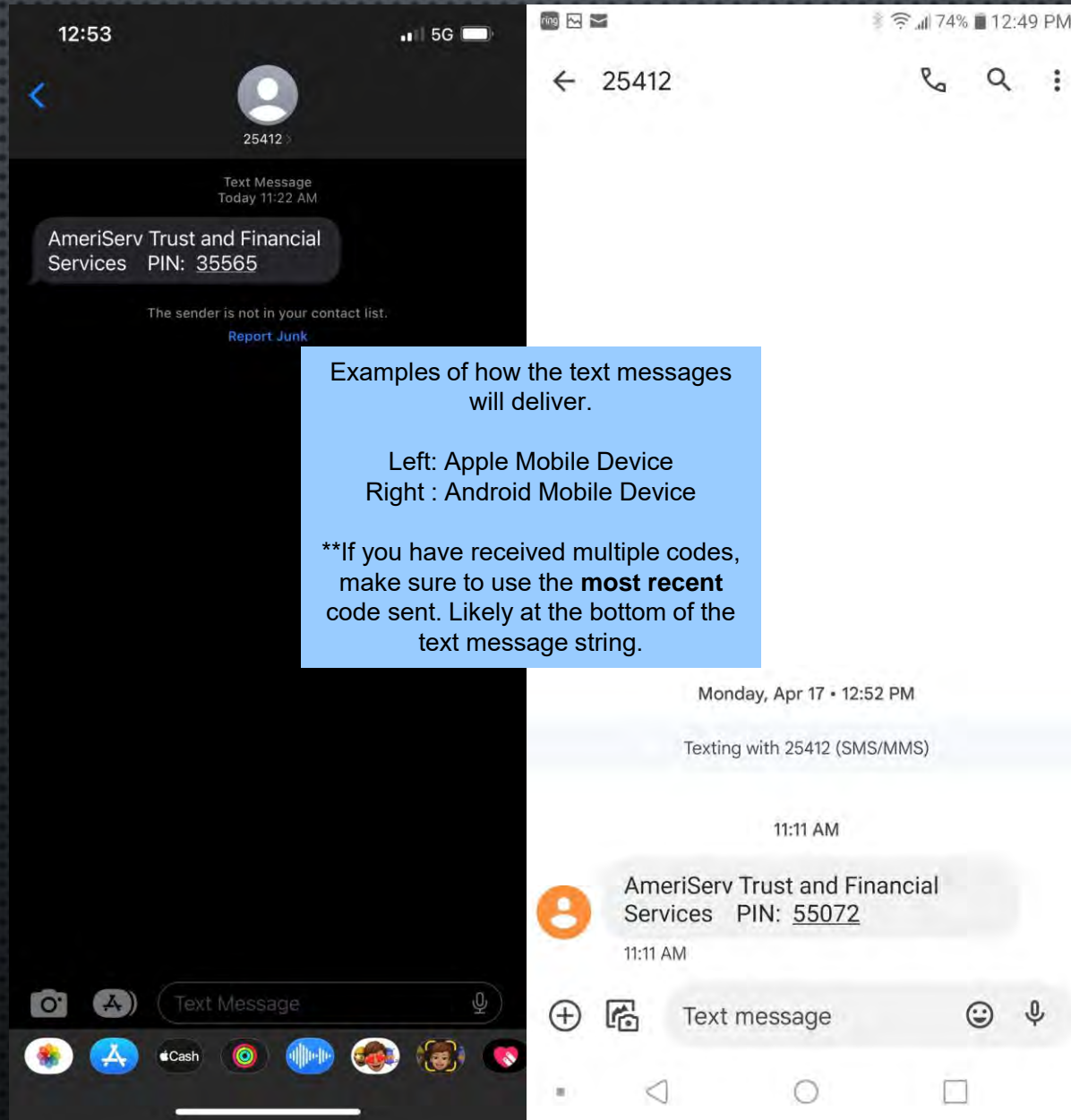
This site uses advanced security features during the sign in process. To learn more, please read our [FAQ](#).

Make sure the new device is listed and the dot is filled in.

Here, if you choose "Test Device," you should receive a text message saying, "This is a test message to verify that your device is configured correctly."

Click Proceed

AMERISERV TRUST & FINANCIAL SERVICES ONLINE ACCESS – LOG IN



AMERISERV TRUST & FINANCIAL SERVICES ONLINE ACCESS – LOG IN

Enter "OTP Code," otherwise referred to as a PIN sent via SMS/Text Message

Click on "Validate OTP"

Validate your One-Time-PIN setup

i An OTP code has been sent to your mobile device +*****7822. Please enter it below to complete the OTP device registration process.

OTP Code *

If you did not receive the OTP code, please wait a minute or try reconfiguring your device.

Cancel

Validate OTP

Reconfigure OTP Device

AMERISERV TRUST & FINANCIAL SERVICES ONLINE ACCESS – LOG IN



AmeriServ ClientPortal

Welcome to ClientPortal!

i If you are using this computer at home or work, or this is your personal mobile device, you can register it to skip the security questions or PIN Code in the future. This should only be done on your own secure computer or device where nobody else uses it (never select this option on a shared computer in a public location).

- No, this is not my computer or mobile device.
- Yes, this is my computer or mobile device that I use regularly.

Cancel

Proceed

Your privacy is our responsibility.

We promise to keep your personal information private and secure. To learn more, please read our [privacy policy](#).

This site uses advanced security features during the sign in process. To learn more, please read our [FAQ](#).

Select "Yes, this is my computer or mobile device that I use regularly" if it is a device that is used regularly, if not Select "No, this is not my computer or mobile device".

Click Proceed

